

User Manual for Desa Dairy Farm Online Ticketing System

Account Registration

Visitor will need to register an account in order to purchase the entrance tickets online. To register an account:

1. Go to <https://farmbooking.desaplus.com>

Desa Dairy Farm

Home Contact **Signup** Login

Desa Dairy Farm Visit Online Ticketing System

Visitors are required to agree and follow our **SOP and Terms & Conditions** to enter Desa Dairy Farm.


Ticket Pricing

Adult (age 13 years and above)	RM 5
Child (age 7 - 12 years)*	RM 4
Child (below 7 years)*	RM 0

* Children must always be accompanied by parents / guardians

** You are required to register with a valid email in order to make a booking. Please [Sign Up](#) or [Login](#) here

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2. Click on the “Sign Up” link on the menu bar OR click the  button at the bottom of the screen
3. Enter your **email address** (please ensure you can receive email, because all communication will be through email), **password** (At least 8 characters with one UPPERCASE letter and one NUMBER), key in the **Captcha**, and click “**Sign Up**” button:

Sign Up

Please fill out the following fields to sign up:

Email*

support@desaplus.com

Password*

Captcha (click image to change)* 

rwxipo

Sign Up

4. Check your email to retrieve the activation link, click on the link to activate your account. Please remember to check the SPAM / JUNK folder too:

To: <support@desaplus.com>

[Show Headers](#)

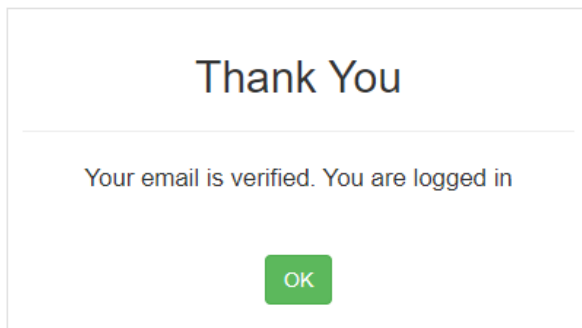
HTML

Hello support@desaplus.com,

Follow the link below to verify your email:

<https://farmbooking.desaplus.com/site/verify-email?token=K3c443Wb7FrlcF 8 PATLXwYG1EWd9na 1637309456>

5. You have successfully activated your account!



6. In case you did not receive the activation link, you can click on the "Resend" link at the login page, please allow up to 30 minutes for the email to arrive your mailbox:

Login

Please fill out the following fields to login:

Username / Email*

Username cannot be blank.

Password*

Remember Me

[If you forgot your password you can reset it.](#)

[Need new verification email? Resend](#)

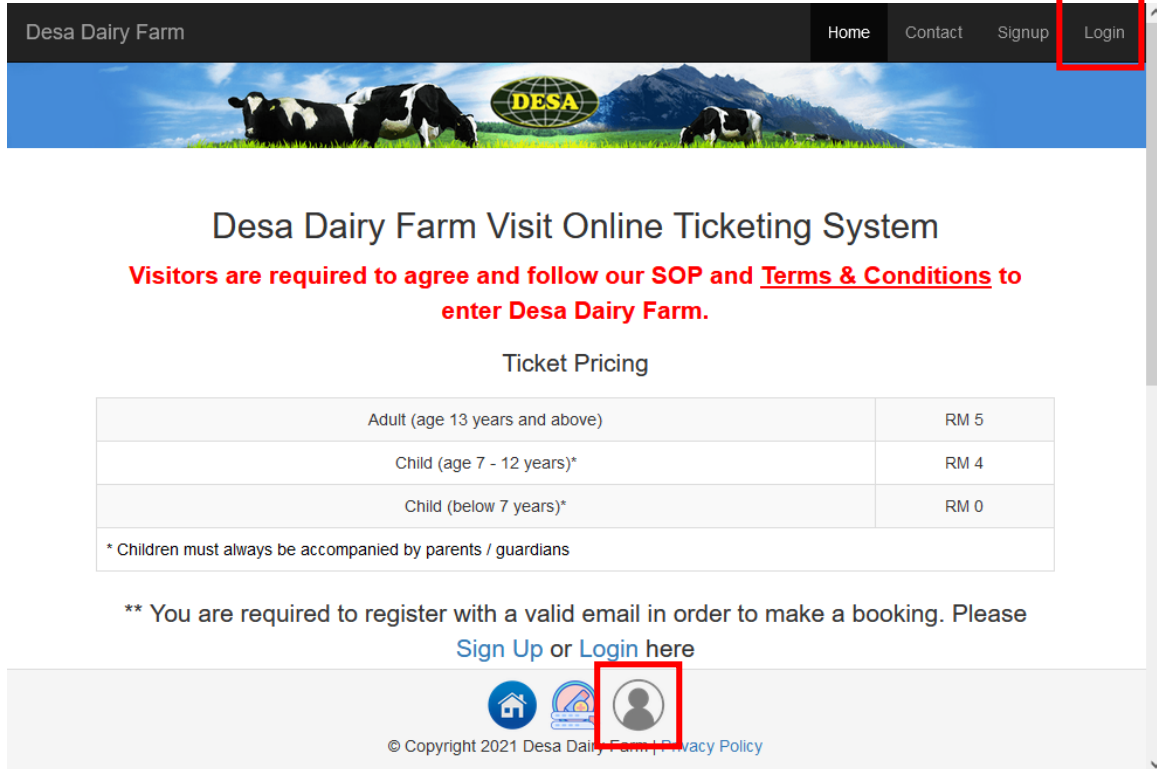
[Not registered yet? Sign Up](#)

Login

Login

After you click on the account activation link, you will be automatically login. For other time, you will need to click the login button (if you are not yet login):

1. Go to <https://farmbooking.desaplus.com>



The screenshot shows the website header with navigation links: Home, Contact, Signup, and Login. The 'Login' link is highlighted with a red box. Below the header is a banner image of cows in a field. The main content area features the title 'Desa Dairy Farm Visit Online Ticketing System' and a red notice: 'Visitors are required to agree and follow our SOP and Terms & Conditions to enter Desa Dairy Farm.' A 'Ticket Pricing' table is displayed, followed by a note: '** You are required to register with a valid email in order to make a booking. Please Sign Up or Login here'. At the bottom, there are icons for Home, Signup, and Login, with the Login icon highlighted in a red box. The footer contains the copyright notice: '© Copyright 2021 Desa Dairy Farm | Privacy Policy'.

Ticket Pricing	
Adult (age 13 years and above)	RM 5
Child (age 7 - 12 years)*	RM 4
Child (below 7 years)*	RM 0

* Children must always be accompanied by parents / guardians

2. Login with the email address and password that you registered, and click the “Login” button:

Login

Please fill out the following fields to login:

Username / Email*

support@desaplus.com

Password*

.....

Remember Me

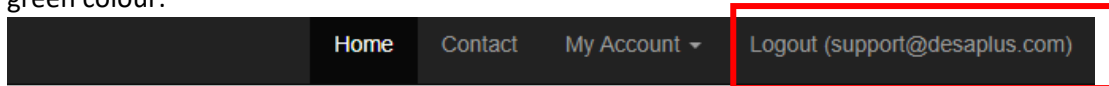
If you forgot your password you can [reset it](#).

Need new verification email? [Resend](#)

Not registered yet? [Sign Up](#)

Login

3. If you are successfully login, you should see “logout (your email)” on the top right corner and login icon is in green colour:

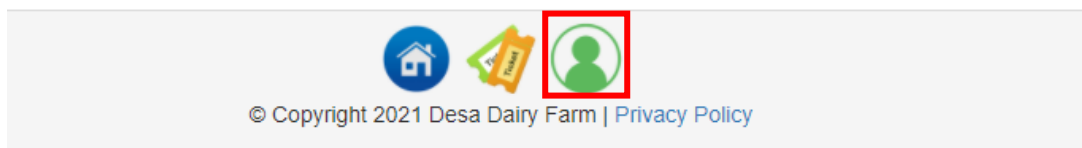


Desa Dairy Farm Visit Online Ticketing System

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Ticket Pricing

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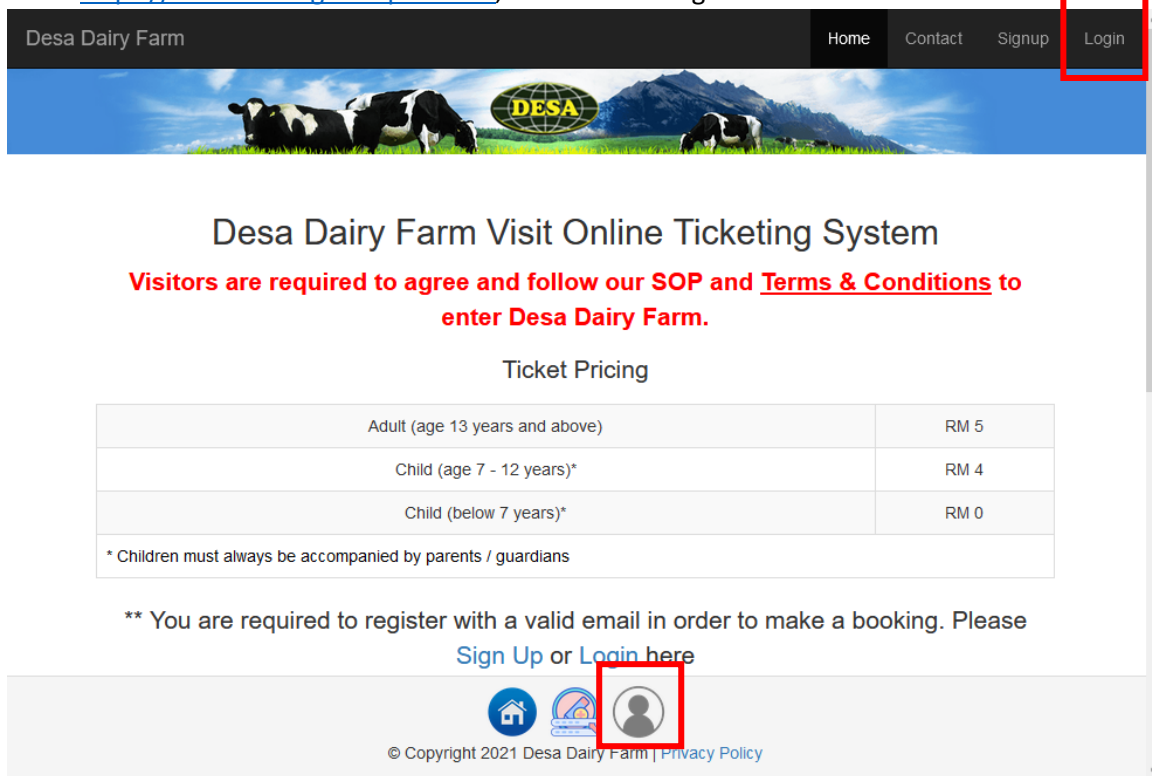


4. You are all set to purchase your tickets!

Forgot password

There are times you may forgot your password; you may reset your password anytime.

1. Go to <https://farmbooking.desaplus.com>, click on the "Login" button:



Desa Dairy Farm

Home Contact Signup **Login**

Desa Dairy Farm Visit Online Ticketing System

Visitors are required to agree and follow our SOP and [Terms & Conditions](#) to enter Desa Dairy Farm.

Ticket Pricing

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** You are required to register with a valid email in order to make a booking. Please [Sign Up](#) or [Login here](#)

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2. Click the "reset it" link as follow:

Login

Please fill out the following fields to login:

Username / Email*

Username cannot be blank.

Password*

Remember Me

[If you forgot your password you can reset it.](#)

Need new verification email? [Resend](#)

Not registered yet? [Sign Up](#)

Login

3. Enter your email address, and click on the "Send" button.

Request password reset

Please fill out your email. A link to reset password will be sent there.

Email*

support@desaplus.com

Send

4. Check your email for the reset password link:

To: <support@desaplus.com>

Show Headers

HTML

HTML Source

Text

Raw

Spam Analysis

HTML Check

Tech Info



Hello support@desaplus.com,

Follow the link below to reset your password:

https://farmbooking.desaplus.com/site/reset-password?token=HdSmmjXJxAdxgTkS55Ct34fQRCFCLg6J_1638410603

5. Click on the link to reset your password

Reset password

Please choose your new password:

Password*

Password cannot be blank.

Save

6. After successfully reset your password, you may use the new password to login:

Thank You

New password saved. Please use the new password to LOGIN.

OK

Check Ticket Availability

1. Go to <https://farmbooking.desaplus.com> and login
2. Click on the date you would like to visit Desa Dairy Farm (For Example: 2021-12-11):

Please select a date to check ticket availability:

December 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

Timeslot for 2021-12-11

	Time	Availability	Select Timeslot to book.
A	8:30 am - 11:30 am	200	<button>Book this slot</button>
B	1:00 pm - 4:00 pm	200	<button>Book this slot</button>

3. Click on the "Book this slot" on the time slot that you would want to visit, and enter your particulars:

Enter Booking Detail

Available Slot: 1000

Date of Visit: 2022-06-20

Session: 3 - 2.00 pm - 5.00 pm

I UNDERSTOOD and AGREED to Desa Dairy Farm [Terms & Conditions](#)

Name / Nama*

Name / Nama cannot be blank.

Phone No/ Telefon*

Phone No/ Telefon cannot be blank.

Email / Emel*

Email / Emel cannot be blank.

City of Residence / Bandar (Eg. Kota Kinabalu)*

State / Negeri*

Nationality / Warganegara*

Tickets:

Adult (13 years old and above)
Dewasa (13 tahun dan ke atas) (RM 5) :

0

Child (7 - 12 years old)*
Kanak-kanak (7 - 12 tahun)* (RM 4) :

0

Free (Child below 7 years old / Disabled (OKU))*
Percuma (Kanak-kanak bawah 7 tahun / Orang Kurang Upaya (OKU))* :

0

Total Visitor / Jumlah Pelawat*

Total Amount Due / Jumlah Bayaran Yang Perlu Dibayar (RM):

[Start Booking](#)

4. Please confirm your total visitor before you click on “Start Booking”.
- For faster booking experience, limit of 50 visitors per booking is enforced, as the system will hold the tickets for 15 minutes only. There is a timer indicating the remaining time:

Desa Dairy Farm Home Contact My Account Logout (support@desaplus.com)

The System will only HOLD the tickets for 15 minutes. Please confirm your booking (with payment) within 15 minutes. Time remaining:

1 4 : 3 5

Delete Booking

Visit Date: 2021-12-11
 Session: A - 8:30 am - 11:30 am
 Total Visitors: 3
 Booking Status: NEW

5. All visitors MUST agree and follow the [terms & conditions](#) (may be updated from time to time according to the current situation) in order to proceed.

Visit Date: 2022-06-20

Session: 3 - 2.00 pm - 5.00 pm

Booking Status: NEW

Issuance of tickets will be on a first come first serve basis upon full payment. [Terms & Conditions](#) apply

Name / Nama*

Phone No/ Telefon*

Email / Emel*

Tickets Summary

No	Ticket Type	Total Ticket	Price	Amount
1	Adult (13 years old and above)	- 3 +	RM 5.00	RM 15.00
2	Child (7 - 12 years old)*	- 2 +	RM 4.00	RM 8.00
3	Free (Child below 7 years old / Disabled (OKU))*	- 0 +	RM 0.00	RM 0.00
TOTAL VISITOR: 5			TOTAL AMOUNT DUE:	RM 23.00

Submit

6. After completed ALL details, click on the "Submit" button, make sure all the details are correct, and click on the "Proceed to Payment" button:

Booking Summary

Name:

Contact Number :

Email:

Visit Date: :

Time Slot: 3 (2.00 pm - 5.00 pm)

Status: IN PROCESS

Entry tickets are subject to availability, only CONFIRMED BOOKING WITH FULL PAYMENT are guaranteed. [Terms & Conditions](#) apply.

No.	Ticket Type	Total Ticket	Price	Amount
1	Adult (13 years old and above)	3	RM 5.00	RM 15.00
1	Child (7 - 12 years old)*	2	RM 4.00	RM 8.00
1	Free (Child below 7 years old / Disabled (OKU))*	0	RM 0.00	RM 0.00
			Total Amount	RM 23.00


* All prices are inclusive of 6% service tax

Please ensure ALL information are correct before proceed to payment! No changes after payment.




Back

Proceed to Payment

7. You will be directed to iPay88 payment gateway for paying online. Select your preferred payment method and click on the “Proceed” button.



Available Payment Method:

 **Credit / Debit Card**  **Online Banking**  **eWallet**

Summary Of Transaction



Net Charges	
Pay To	Desa Cattle (Sabah) Sdn Bhd
Payment of	Ticket Sales
Reference No / Payment ID	

Boost Wallet

Timeout: 07:57

[» Proceed](#) [Cancel](#)

I have read & agreed to [iPay88 Privacy Statement](#).

iPay88.com © 2006 - 2021. All Rights Reserved.
Customer Careline: +60-3-2261 4668, 8.30 am - 6.00 pm (Mon - Fri) Email: support@ipay88.com.my

8. You will be redirect accordingly depending on your payment method selected. Just follow the on-screen instruction.
9. After successful payment, you will be redirected back to our website with Confirmation QR Code.

10. Print / Save the PDF to be presented to Desa Dairy Farm staff at the entrance.

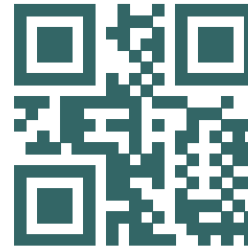
Booking No: C-00022331-1655742311

Please save and show this booking confirmation upon arrival at main entrance gate

Address: Desa Dairy Farm, Mesilau, Kundasang, Sabah
Phone No: 088-889 562

Purchase Date: 2022-06-20

Name :
Contact No. :
Email :
Visit Date :
Time Slot : 3 (2.00 pm - 5.00 pm)
Booking Status : CONFIRMED
Payment Status : PAID



DESA DAIRY FARM

	Ticket Type	Total Ticket	Price	Amount
1	Adult (13 years old and above)	3	RM 5.00	RM 15.00
2	Child (7 - 12 years old)*	2	RM 4.00	RM 8.00
3	Free (Child below 7 years old / Disabled (OKU))*	0	RM 0.00	RM 0.00
Total Amount:				RM 23.00

* All prices are inclusive of 6% service tax

This booking confirmation can be served as receipt of payment.

[Terms & Conditions](#) apply

Print PDF

Save PDF

Make Another Booking

11. The physical / online ticket is needed when you arrive at Desa Dairy Farm entrance gate. Please get ready the ticket before arriving to the gate.

12. Please note that the QR code is unique for your booking. Please do not share your Booking confirmation with irrelevant parties.

13. Please refer to our [FAQ](#) for more information.

Retrieve purchased tickets

All confirmed tickets will be recorded in your account.

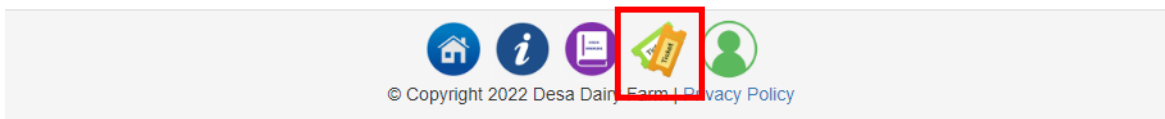
1. Login to your account


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Child (7 - 12 years old)*	RM 4
Free (Child below 7 years old / Disabled (OKU))*	RM 0
* Children must always be accompanied by parents / guardians. ALL children details are required for ticket purchase.	



2. Click on the  button on the bottom of your screen (You MUST be logged in).

My Upcoming Bookings

The System will only HOLD the NEW / BOOKED tickets for 15 minutes. Please confirm your tickets with payment.

Showing 1-1 of 1 item.

Date of Visit	Session	Status ↓
2021-12-11	A - 8:30 am - 11:30 am	CONFIRMED

3. Click on the “CONFIRMED” link to view your booking detail.

Total Amount	RM 15.00
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* All prices are inclusive of 6% service tax



4. You will be able to Print / Resend PDF to your email account in case you've lost it.

Reschedule of Visit

Visitor can reschedule their visit or **ONE TIME only** at least 3 days prior to your visit date (**subject to tickets availability**). For example, you are visiting on 11/12/2021, the last day you can make changes is on 8/12/2021.

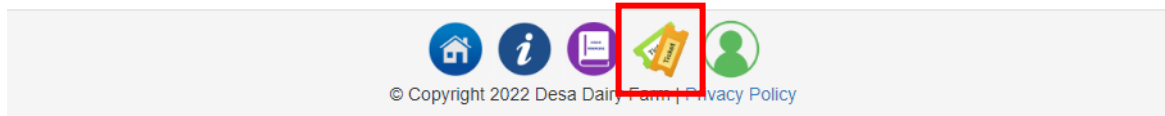
1. Login to your account


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Child (7 - 12 years old)*	RM 4
Free (Child below 7 years old / Disabled (OKU))*	RM 0
* Children must always be accompanied by parents / guardians. ALL children details are required for ticket purchase.	



2. Click on the  button on the bottom of your screen (You MUST be logged in).

My Upcoming Bookings

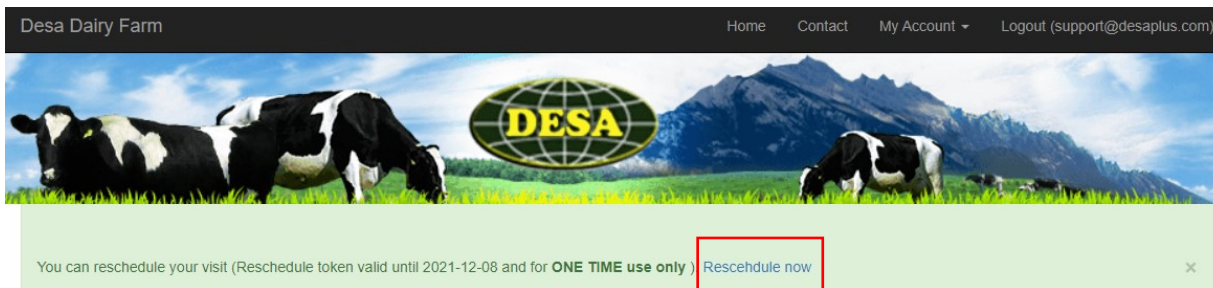
The System will only HOLD the NEW / BOOKED tickets for 15 minutes. Please confirm your tickets with payment.

Showing 1-1 of 1 item.

Date of Visit	Session	Status ↓
2021-12-11	A - 8:30 am - 11:30 am	CONFIRMED

1. IF you have never reschedule your visit before, you will have a green message bar on top of the booking summary. Click on the “Reschedule now” link.

**** If you have rescheduled before, the link will not be available anymore.**



Desa Dairy Farm Visit Online Ticketing System

Booking Summary

Name:
Contact Number :
Email: support@desaplus.com
Visit Date: 2021-12-11 [Reschedule](#)
Time Slot: A (8:30 am - 11:30 am)

2. Click the “Select Date and Session” button:

Reschedule Booking: C-00010086-1638648743

Visit Date: 2021-12-11

Session: A (8:30 am - 11:30 am)

[Select Date and Session](#)

3. Select your desire date (For example 18/01/2022 – Session A):

Reschedule

Select Date: January 2022 Timeslot for 2022-01-18

Time	Availability	Select Timeslot to book.
A 8:30 am - 11:30 am	150	Select
B 1:00 pm - 4:00 pm	20	Select

4. Click “Confirm” button to the reschedule your visit date from 2021-12-11 to 2022-01-18:

Reschedule Booking: C-00010086-1638648743

Visit Date: 2021-12-11 => **2022-01-18**

Time Slot: A (8:30 am - 11:30 am) => **A (8:30 am - 11:30 am)**

[Confirm](#) [Re-select date & Session](#)

5. You can now save / print the new booking confirmation slip to be presented to Desa Dairy Farm staff at the main entrance.